

	<b>SDD SOFTWARE UPDATE</b>	
<b>INCONTROL TOUCH PRO</b>		<b>DATE: 09/2018</b>



**USER GUIDANCE:**

**CAUTION**

**All SDD machines must have this Software Update installed. Failure to have an SDD machine operating with the latest software level may affect the machine operation, compromise warranty claims and customer satisfaction.**

**NOTE:** This Release Note is for the InControl Touch Pro content within PATHFINDER and Symptom Driven Diagnostics (SDD) only, and is intended to be used in conjunction with the main PATHFINDER and SDD Release Notes. For information on other content within the PATHFINDER and SDD releases, please see the following documents available on TOPIx under Documents > Diagnostics > Diagnostic Release Notes:

**PATHFINDER:** PFSRN\_0073 - PATHFINDER Software Release – 0073

**SDD:** SDD\_154.03 - SDD software update 154.03 release note

**Software level contained in this release:** This software update may also be referred to as '18C' in other communications.

**New Features:**

**Media**

This software update contains the following new features for the Media area of the InControl Touch Pro System:

InControl Touch Pro will now use the artwork from the media source on the 'Now Playing' screen to provide improved customer experience.

InControl Touch Pro Rear seat entertainment will now have arrows to allow the customer to scroll through the media screens.

For vehicles with the Live feature, audio streaming from TuneIn Radio and Deezer will be supported.

SMS Receive And Send will be supported with the following features

- Text messages can now be read out to a user.
- Users may also choose to respond to a text with a predefined message (chosen from a list), or to call back.
- Users may also choose to send predefined SMS text messages to any contact from the phonebook

**Bug Fixes:**

**Amplitude Modulation (AM), Frequency Modulation (FM) and High Definition (HD) Radio**

This software update contains the following bug fixes for the AM, FM and HD Radio area of the InControl Touch Pro System:

The customer may have noticed that the FM band is highlighted when the Japanese traffic channel (1620 or 1629) is selected as favourite and tuned from the favourite list.

The customer may have noticed that, in the 'Now playing' screen, default album art is overlapped on the frequency displayed for Japanese traffic channel 1620.

The customer may have noticed that the message 'Announcement in progress' is displayed in White to the front passenger while in dual view mode and light theme, rendering it invisible.

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### **Bluetooth Audio**

This software update contains bug fixes for the following concerns in the Bluetooth Audio area of the InControl Touch Pro System:

The customer may have noticed that their Phone did not automatically connect after startup.  
The customer may have noticed that the light theme is shown for the Bluetooth audio view when they have selected the dark theme.

The customer may have noticed that while scrolling up/down the songs continuously, the Browse screen can freeze and the Bluetooth Audio screen will not work until the system is rebooted.

The customer may have noticed a sudden loss of Bluetooth functionality that they can only recover by disconnecting and reconnecting their device to the vehicle.

The customer may have noticed that the Bluetooth browse view screen is blank even though there is audio from their Bluetooth device.

### **Climate**

This software update contains bug fixes for the following concerns in the Climate area of the InControl Touch Pro System:

The customer may have noticed that the air distribution to the front windscreen icon turns to a white square when selecting it to switch on.

### **Connected Infotainment**

This software update contains bug fixes for the following concerns in the Connected Infotainment area of the InControl Touch Pro System:

The customer may have noticed that, on selecting Live, a message comes on stating "Live unavailable".

The customer may have noticed that, on selecting Web Browser, a message comes on stating "Web Browser Unavailable".

### **DAB Radio**

This software update contains bug fixes for the following concerns in the DAB Radio area of the InControl Touch Pro System:

The customer may have noticed that when switching from USB to DAB, the touch screen goes blank for a number of minutes.

### **Forward Traffic Detection**

This software update contains bug fixes for the following concerns in the Forward Traffic Detection area of the InControl Touch Pro System:

The customer may have noticed a long delay in hearing the audible alerts after the visual alerts are displayed.

### **Instrument cluster**

This software update contains bug fixes for the following concerns in the Instrument cluster area of the InControl Touch Pro System:

The customer may have noticed that no media information is displayed on the instrument cluster.

The customer may have noticed that when playing a CD on shuffle, they cannot select a song to queue on the cluster.

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### **InControl Applications**

This software update contains bug fixes for the following concerns in the InControl Applications area of the InControl Touch Pro System:

The customer may have noticed that the audio button in the InControl app screen displays as disabled even though a song is playing.

The customer may have noticed that, when playing media using the InControl App, the media information is not displaying correctly on the touch screen.

### **Keyboard –Flemish**

This software update contains the following bug fixes for the Keyboard of the InControl Touch Pro System:

The customer may have noticed that, the Flemish keyboard is not displayed correctly (8" screen only).

### **Media Player**

This software update contains the following bug fixes for the Media player area of the InControl Touch Pro System:

The customer may have noticed that they are unable to rip a CD to the media player until they eject and reinsert the disk.

The customer may have noticed that, when using speech and play genre function, a different track plays to the one expected.

The customer may have noticed that, when using speech voice control, the media plays shows 'Empty songs list even though there should be songs there.

The customer may have noticed that, they are unable to play a track from the genre screen.

The customer may have noticed that, a Video Inhibit message is constantly shown on any video source in a manual vehicle. This concern results in the customer being unable to watch video playback on the touchscreen.

### **Satellite Digital Audio Radio Service (SDARS)**

This software update contains the following bug fixes for the SDARS area of the InControl Touch Pro System:

The customer may have noticed that, SDARS menu options are missing and channel detail text is empty, meaning the customer is unable to use the SDARS feature

(Dual Screen systems only) The customer may have noticed that one screen will show a no subscription message while the other screen does not, making it the status of the system unclear to the customer.

### **Rear Seat Entertainment (RSE)**

This software update contains the following bug fixes for the RSE area of the InControl Touch Pro System:

The customer may have noticed that, when browsing Bluetooth media, connected to the RSE, from the vehicle's front touch screen, there are blank lines between songs.

The customer may have noticed a black screen on switching between two HDMI sources, the system needs to be restarted to recover the screen.

The customer may have noticed they are unable to select source and favourites for RSE on the vehicle's front touch screen after they have launched SDARS.

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### Seats

This software update contains the following bug fixes for the Seats area of the InControl Touch Pro System:

The customer may have noticed the seats feature crashes while selecting Temperature ON/OFF in Driver zone and Rear Left seat zone.

The customer may have noticed that on the Seat Fold Screen, Fold-All and Unfold-All buttons are displayed instead of the Fold and Unfold buttons when a seat is selected.

(Vehicles fitted with RSE only) The customer may have noticed that the heated seats cannot be controlled from the rear screens. The customer can still control the heated seats from the front screens.

(Vehicles fitted with RSE only) The customer may have noticed that when the front screen is used to adjust the massage function in the rear seat, the rear screen may not display the correct seat massage information.

### Speech

This software update contains bug fixes for the following concerns in the Speech area of the InControl Touch Pro System:

The customer may have noticed that attempts to change language for speech fail, and the incorrect language setting is stored within the InControl Touch Pro System. The customer may be unable to use speech features after the failed language change.

(China Navigation only) The customer may have noticed that they are unable to set a Point of interest (POI) using speech service.

(Mandarin speech only) The customer may have noticed that they are unable to use the speech Help feature.

### System

This software update contains bug fixes for the following concerns in the System area of the InControl Touch Pro System:

The customer may have noticed that the system can take around 16 seconds to shut down.

The customer may have noticed that they will not be able to use Media after exiting Valet Mode.

The customer may have noticed that the system is reboots on a click to the back button after changing the language to Russian.

The customer may have noticed that, when the system language has been set as French, text in the Side Panel is still presented to the customer in English. This concern results in the customer not receiving information in their required language.

### Telephone

This software update contains bug fixes for the following concerns in the Telephone area of the InControl Touch Pro System:

The customer may have noticed that, when manually dialling a number, sometimes the call will not be made.

The customer may have noticed that sometimes the phone book will not automatically download from a device paired immediately after a different device is unpaired.

### Timed Climate

This software update contains bug fixes for the following concerns in the Timed Climate area of the InControl Touch Pro System:

The customer may have noticed that when they change the 'Fuel heater for timed climate' option to ON, the option immediately switches back off, meaning timed climate cannot be used with the Fuel Fired Booster Heater (FFBH).

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**Touch Screens**

This software update contains bug fixes for the following concerns in the Touch Screens area of the InControl Touch Pro System:

The customer may have noticed that the touch screen(s) displays incorrect colors: black appears pink and white appears green.

**Known Issues:**

**L538 Climate Sync button missing after update to phase 4**

The Climate Sync button is not available on the screen layout of Evoque vehicles that are updated to phase 4. This issue is currently under investigation.