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**NOTE:** This Release Note is for the InControl Touch Pro content within PATHFINDER and Symptom Driven Diagnostics (SDD) only, and is intended to be used in conjunction with the main PATHFINDER and SDD Release Notes. For information on other content within the PATHFINDER and SDD releases, please see the following documents available on TOPIx under Documents > Diagnostics > Diagnostic Release Notes:

PATHFINDER: PFSRN\_0065 - PATHFINDER Software Release - 0065

SDD: SDD153.05\_V297 - SDD software update 153.05 release note

**Software level contained in this release:** This software update is referred to as 'Phase 4' within Symptom Driven Diagnostics. This software update may also be referred to as '18B' in other communications.

### **New Content:**

### Amplitude Modulation (AM), Frequency Modulation (FM) and High Definition (HD) Radio

This software update contains the following bug fixes for the Amplitude Modulation (AM), Frequency Modulation (FM) and High Definition (HD) Radio area of the InControl Touch Pro System:

- A concern where the customer cannot switch to an AM or FM radio station from a Digital Audio Broadcasting (DAB) radio station. This concern results in the customer not being able to listen to AM or FM radio stations.
- A concern where the AM/FM/DAB soft key does not launch the radio view screen. This concern results in the customer not being able to see the radio view screen.
- A concern where the radio functionality is not to a satisfactory level for the customer, but is
  resolved after a vehicle restart. This concern results in the customer switching the vehicle
  ignition off and on again to restore radio functionality.

#### **Audio**

This software update contains the following bug fixes for the Audio area of the InControl Touch Pro System:

- A concern where the customer experiences audio interruption.
- A concern where pressing the Mode key on the steering wheel while a Navigation audio
  prompt is playing loses background audio from all sources. The volume controls within the
  vehicle cannot be used to restore the background audio. This concern results in the customer
  experiencing no audio other than during Navigation audio prompts until the vehicle ignition is
  switched off and on again to restore audio functionality.
- A concern where the audio is muted for a moment when the vehicle ignition is switched on. This concern results in the customer noticing the momentary loss of audio, followed by the audio functioning as expected with no loss of reception.
- (I-PACE / L590 only) A concern where the audio volume cannot be increased to the same levels as other Jaguar Land Rover vehicle lines. This concern results in the customer noticing that the audio volume can be increased to a maximum of 48, with the remaining volume bar being greyed out.





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- A concern where the customer may notice audio crackle during phone calls when using an iPhone X with their vehicle.
- A concern where the volume level is not maintained following the vehicle ignition being switched off and on again. This concern results in the customer noticing that the audio volume is higher or lower in the vehicle on ignition start than it was when they turned the ignition off, and needing to adjust the audio volume to the desired level.

## **Digital Audio Broadcasting Radio**

This software update contains the following bug fixes for the Digital Audio Broadcasting (DAB) Radio area of the InControl Touch Pro System:

 A concern where the Touch Screen is blank for approximately 5 minutes following the audio source being switched from a Universal Serial Bus (USB) device to DAB Radio. This concern results in the customer being unable to use the Touch Screen.

### **Compact Disc (CD)**

This software update contains the following bug fixes for the Compact Disc (CD) area of the InControl Touch Pro System:

- A concern where Super High Material (SHM) CDs can be played but not 'ripped' by the system. This concern results in the customer selecting the 'ripping' function, which then does not start
- A concern where the CD 'ripping' functionality fails for CDs with special characters in the album title. This concern results in the customer selecting the 'ripping' function, which then does not start.
- A concern where the CD 'ripping' functionality copies songs into the system without a specific folder. This concern results in the customer not seeing the correct information about the song within their system.

### Digital Versatile Disc (DVD) Player

This software update contains the following bug fixes for the Digital Versatile Disc (DVD) Player area of the InControl Touch Pro System:

A concern relating to DVDs with a guidance rating of PG being unable to play due to the
parental lock being enabled after the customer selects 'Yes' to play it. This concern results in
the customer being unable to play a PG rated DVD.

### **Bluetooth Application**

This software update contains the following bug fixes for the Bluetooth Application area of the InControl Touch Pro System:

• A concern where the phone either does not automatically connect via Bluetooth following an ignition cycle, or has a delay in automatically connecting via Bluetooth. This concern results in





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the customer not seeing the phone connecting, and needing to manually connect their phone to the vehicle.

- A concern where Bluetooth devices do not automatically reconnect to the vehicle when the
  vehicle is taken out of Valet Mode. This concern results in the customer needing to manually
  reconnect their Bluetooth devices to the vehicle.
- A concern where the Bluetooth connection drops in the middle of a Bluetooth call when using a HTC U11. This concern results in the customer's phone call reverting to the handset, and the vehicle being unable to reconnect to the handset until the vehicle ignition is switched off and on again.
- A concern where the customer pairs their phone to the vehicle, but the vehicle does not
  confirm that a successful connection has been completed. This concern results in the Touch
  Screen reverting to the discoverable screen, but the InControl Touch Pro system Home page
  and Customer phone showing that the connection has been successful.

#### **Bluetooth Audio**

This software update contains the following bug fixes for the Bluetooth Audio area of the InControl Touch Pro System:

- A concern where the Bluetooth Media feature does not launch correctly. This concern results in the customer selecting the Bluetooth Media functions but not being able to use the feature.
- A concern where the Bluetooth Audio 'Browse' soft key is not available on the 8" Touch Screen. This concern results in the customer not being able to view or use the feature.
- A concern where the customer does not see the Bluetooth Audio soft key on the Touch Screen following the vehicle ignition is switched off and promptly back on again. This concern results in the customer seeing the Bluetooth connection only being available for phone functions.
- A concern where the folder names do not update as the customer is using the Browse function for their Bluetooth device. This concern results in the customer not being able to navigate back to a previous folder when browsing.
- A concern where the customer will not see all available songs listed on the Touch Screen when browsing through the 'Songs' folder in the 'My Music' folder.
- A concern where the customer selects the Browse function for Bluetooth Audio, but the Touch Screen is blank. This concern results in the customer not being able to use the Browse function.
- (Land Rover vehicles fitted with Rear Seat Entertainment only) A concern where the customer will see an unexpected Land Rover logo on the Rear Seat Entertainment screens when listening to a song with album art.
- A concern where the Browse function displays 'Folder not available' when the Browse function is selected, exited then reselected. This concern results in the customer not being able to return to use the Browse function a second time.
- A concern where the customer's phone does not automatically reconnect following the vehicle ignition being switched off and promptly back on again.
- A concern where the Touch Screen freezes when the Browse function is being used. This
  concern results in the customer not being able to scroll through their songs or use the
  Bluetooth Audio Screen until the InControl Touch Pro system is restarted.
- A concern where 'Bluetooth Device' is not available as an audio source on the Media Panel on 8" Touch Screens. This concern results in the customer not being able to use their Bluetooth Device for audio within their vehicle.





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- A concern where the 'Browse' option is not available in the Bluetooth 'Now Playing' screen. This concern results in the customer not being able to use the Browse function.
- A concern where Bluetooth Audio is not available following the vehicle ignition being switched
  off and promptly back on again. This concern results in the customer not being able to use
  Bluetooth Audio.

#### Camera

This software update contains the following bug fixes for the Camera area of the InControl Touch Pro System:

- A concern where 'Camera Not Available' is displayed on the Touch Screen when camera view is enabled with the vehicle tailgate open. This concern results in the customer being shown an incorrect message.
- A concern where the camera is stuck in reverse when hitch assist is enabled, and automatic
  zoom occurs when reversing to a threat at the rear of the vehicle. This concern results in the
  customer needing to press Home or the Back soft key to exit the camera mode.
- A concern where the customer may report dropped frames or 'jumpy camera video'.
- A concern where the camera failure pop up is displayed on the Touch Screen after the Back soft key is pressed in the Camera Settings menu. This concern results in the customer not being able to navigate to the previous screen, and not being able to use the Camera function for a few seconds.
- A concern where the Hitch Assist and Parking Guidance are both shown as being ON. This
  concern results in the customer being misled, as the features cannot both be on at the same
  time
- A concern where the customer may report that the camera image is flickering while the vehicle is in Drive or Reverse.

#### **Consumer Electronics**

**NOTE:** Consumer Electronics are any external audio or video device that a customer may wish to use with their vehicle.

This software update contains the following bug fixes for the Consumer Electronics area of the InControl Touch Pro System:

- A concern where the vehicle does not recognise that an iPod is connected to the rear
  Universal Serial Bus (USB) port. This concern results in the source soft key being greyed out
  on the Touch Screen and the customer not being able to listen to the iPod when it is
  connected using the rear USB port.
- (Land Rover vehicles fitted with Rear Seat Entertainment only) A concern where the customer will see an unexpected Land Rover logo on the Rear Seat Entertainment screens when listening to an iPod.





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#### Climate

This software update contains the following bug fixes for the Climate area of the InControl Touch Pro System:

- A concern where the Sync feature does not synchronise the temperatures within the front and rear of the vehicle as expected. This concern results in the customer not being able to use the Sync feature.
- A concern where the right rotary dial will only display information in half of the available space on the rotary dial. This concern results in the customer seeing half of the rotary as blank, and not having accurate information about the current intensity of the blower available.
- A concern where the Climate feature does not launch when the Climate hard key is pressed. This concern results in the customer not being able to access the Climate function.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the Touch Screen shows a 'Climate not available' message to the customer under the wrong circumstances. This concern results in the customer receiving incorrect information.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the soft key for Rear and Front Climate is not available on the lower Touch Screen when the vehicle is started. This concern results in the customer not being able to use the feature.
- (Vehicles fitted with Rear Seat Entertainment only) A concern where the cursor is not
  available on the Climate page of the Rear Left Touch Screen. This concern results in the
  customer not being able to use the feature from the Rear Left Touch Screen.
- A concern where the temperature is showing as 0 degrees when the units are changed from Celsius to Fahrenheit, and vice versa. This concern results in the customer not knowing the cabin temperature.

#### **Instrument Cluster**

This software update contains the following bug fixes for the Instrument Cluster (IC) area of the InControl Touch Pro System:

- A concern where the customer may report that there is no maps or album art in the IC following a system restart.
- A concern where the customer may report that the full map does not display in the IC after selecting the feature.

### WiFi Connectivity

This software update contains the following bug fixes for the WiFi Connectivity area of the InControl Touch Pro System:

- A concern where the mobile data settings gives the option for a WiFi hotspot to be set up, and the system allows a device to connect to the vehicle WiFi. This concern results in customer confusion, as it should not be available for some vehicles.
- A concern where the Touch Screen shows the connection status as connecting (indicated by three dots on the Touch Screen) when the connection has completed. This concern results in customer confusion.
- A concern where the WiFi does not automatically reconnect to the customer's devices following the vehicle ignition being switched off and back on again. This concern results in the





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customer needing to manually reconnect the WiFi to their device each time the vehicle ignition is switched on.

#### Media

This software update contains the following bug fixes for the Media area of the InControl Touch Pro System:

- A concern where devices connected in the rear of the vehicle by Universal Serial Bus (USB)
  cable are not detected and displayed for Source Selection. This concern results in the
  customer not being able to use devices connected in the rear of the vehicle by USB cable.
- A concern where the soft key for the rear Universal Serial Bus (USB) connection is not available on the Touch Screens. This concern results in the customer not being able to see or use the feature.
- A concern where the Touch Screen display has single pixel black spots. This concern results in the customer noticing that the Touch Screen graphics are not premium.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the Browse feature does not react to the customer selecting a song after the 'Add the Queue' pop up has been closed. This concern results in the customer needing to exit the Browse feature and re-access the feature to use it.
- A concern where the Touch Screen displays the message 'Device does not contain any
  playable media' when a device is connected to the front of the vehicle by Universal Serial Bus
  (USB) cable. This concern results in the customer not being able to listen to the connected
  device.
- (Vehicles fitted with Rear Seat Entertainment only) A concern where the album art is missing
  on the 'Now Playing' screen of the rear Touch Screens. This concern results in the customer
  seeing the default album art on these screens.
- A concern where the system will default to playing compact discs (CD) if there is one in the CD player on vehicle start up. This concern results in the customer needing to manually change the audio source.
- A concern where the Touch Screen will display text with overlap during the compact disc (CD) 'ripping' process. This concern results in the customer being shown text that isn't legible.
- A concern where the soft key for the Universal Serial Bus (USB) connection is not available
  on the Touch Screens. This concern results in the customer not being able to see or use the
  feature until the USB cable is disconnected and reconnected.
- A concern where the Touch Screen displays the message 'Media library not available' when the customer selects the 'Media Library' soft key from the Source Selection screen. This concern results in the customer not being able to access the Media Library.
- A concern where the system attempts to save a playlist stored on a Universal Serial Bus (USB) device when the USB device is not the selected source. This concern results in the customer noticing that multimedia features will not be available in the cycle after this has occurred, and will need to restart the system to use the features.
- A concern where the Browse function does not show any content when opened. This concern results in the customer not being able to browse the contents of the source that is in use.
- (Vehicles fitted with Rear Seat Entertainment only) A concern where the Touch Screen
  displays the loading animation when devices connected in the rear of the vehicle by Universal
  Serial Bus (USB) cable are selected from the Source Selection screen. This concern results
  in the customer not being able to listen to media on devices connected in the rear of the
  vehicle by USB cable.





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- A concern where the 'Media Library' soft key is not available on the Source Selection screen. This concern results in the customer not being able to access the Media Library.
- A concern where the soft keys for both front and rear Universal Serial Bus (USB) devices do
  not launch successfully from the Source Selection screen. This concern results in the
  customer not being able to access media on devices connected by USB cable.
- A concern where the Media Player and both front and rear Universal Serial Bus (USB)
  devices are displayed on the Touch Screen with no audio, progress bar or track timestamp.
  This concern results in the customer not being able to listen to these media sources.
- A concern where the view of queued music shows blank fields when scrolling through the page. This concern results in the customer not seeing the queued content.
- A concern where the Media Player does not launch successfully. This concern results in the customer being unable to use the Media Player for one cycle, and seeing the loading animation on the Touch Screen.
- A concern where the Media Player times out when a song has been selected. This concern results in the customer having to retry the song selection.
- A concern where there is no audio from the Media Player. This concern results in the customer not hearing any audio until they switch the source to Radio then back to the Media Player.
- A concern where the album art for a Compact Disc (CD) does not display when the CD is first
  inserted into the vehicle. This concern results in the customer needing to eject and re-insert
  the CD in order to see the album art.

### **Touch Screen**

This software update contains the following improvements for the Touch Screen Area of the InControl Touch Pro System:

A reduced and refined set of on-screen messages. This improvement has been implemented
to reduce screen clutter and remove unnecessary warnings. The aim of this is to ensure that
the customer is only seeing relevant, correct information on the Touch Screen.

This software update contains the following bug fixes for the Touch Screen area of the InControl Touch Pro System:

- A concern where the footer of the Touch Screen displays in the Light Theme after the
  customer has selected the Dark Theme. This concern results in the customer seeing an
  inconsistent theme on the Touch Screen.
- (Vehicles fitted with Rear Seat Entertainment only) A concern where media sources are not accessible on the rear Touch Screen when more than six sources are available. This concern results in the customer not being able to access media sources from the rear Touch Screen.
- A concern where the Touch Screen is stuck on the disclaimer screen until the system is restarted. This concern results in the customer not being able to see the InControl Touch Pro features on the Touch Screen.
- (Jaguar vehicles fitted with Rear Screen Entertainment only) A concern where the Jaguar logo is briefly displayed on the Touch Screen when devices connected in the rear of the vehicle by Universal Serial Bus (USB) cable are selected from the Source Selection screen. This concern results in the customer seeing the logo when they should not see the logo.
- A concern where the Video feature is inhibited in the rear of the vehicle. This concern results in the customer not being able to view Digital Versatile Disc (DVD) or Television content in the rear of the vehicle.





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- (Vehicles fitted with Rear Screen Entertainment only) A concern where the Source Selection screen does not display the arrows required for scrolling. This concern results in the customer having difficulties scrolling through the available sources.
- (Vehicles NOT fitted with Park Assist only) A concern where an icon for the Park Assist feature is shown in the Touch Screen footer when the feature is not available on the vehicle. This concern results in the customer being misled about what features are available to them.
- A concern where the Home header is not available on the Touch Screen for the duration of the vehicle cycle. This concern results in the customer not being able to see the Home header as expected.
- A concern where the Touch Screen display remains blurred after a Park Distance Control pop up has disappeared from the Touch Screen. This concern results in the customer being unable to use the Touch Screen until the system is reset.

### Park Aid

This software update contains the following bug fixes for the Park Aid area of the InControl Touch Pro System:

- A concern where the Park Distance Control beeping is not available when the radar on the Touch Screen is showing objects detected at the rear of the vehicle. This concern results in the customer not being able to hear the beeps for objects detected at the rear of the vehicle, and having to rely on the Touch Screen radar display instead.
- A concern where some earlier camera systems do not have Park Distance Control beeps or the coloured boxes on the Touch Screen radar display available. This concern results in the customer having difficulty using the Park Distance Control feature as intended.

### Seats

This software update contains the following bug fixes for the Seat area of the InControl Touch Pro System:

- A concern where selecting the passenger seat climate option results in the option being automatically deselected almost immediately. This concern results in the customer not being able to use this feature.
- (Vehicles fitted with Rear Screen Entertainment only) A concern the customer cannot control the Seat Massage options from the Rear Touch Screens.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the
  rear left seat cannot be heated when the rear right seat is folded. This concern results in the
  customer being unable to operate the heated seats as expected.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the
  heated seat zonal settings do not work as expected. This concern results in the customer
  selecting OFF for all zones, but the backrest is activated without customer interaction.
- A concern where the selecting off for one front massage seat when both front massage seats
  are on results in both massage seats being switched off. This concern results in the customer
  not being able to switch off each massage seat individually.
- A concern where the Touch Screen displays that the rear centre armrest is heated, but the
  customer cannot feel the actual heating. This concern also occurs where the Touch Screen
  displays that the rear centre armrest is not heated, but the customer can feel the heating.





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- A concern where the Touch Screen displays that the rear seats are heated, but the user is
  unable to select the front seats for the heating function. This concern results in the customer
  not being able to use the seat heating function as expected.
- A concern where the option for passenger seat massage turns off after 10 minutes, then is not selectable on the Touch Screen. This concern results in the customer being unable to use the feature.
- A concern where the customer cannot select Seats on the Touch Screen.
- A concern where the customer notices that the when the rear centre armrest is unfolded, it is displayed as 'Off' on the Touch Screen, when the rear centre armrest was displayed as 'On' on the Touch Screen before it was folded.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the customer cannot select the rear seats on the lower Touch Screen.
- (Vehicles fitted with Rear Screen Entertainment only) A concern where the rear Touch Screen displays massage graphics for heated seats. This concern results in the customer being presented with misleading information.
- (Vehicles fitted with Rear Screen Entertainment only) A concern where the on screen text for the temperature and massage controls and the power button overlap on the rear Touch Screen. This concern results in the customer not being able to control the rear temperature using the rear Touch Screen.
- A concern where the Touch Screen shows that the heated seats are enabled, but the customer cannot feel the heating or cooling.
- A concern where the previous massage setting for the front seats is not retained as expected
  when the massage function is switched 'Off' and 'On' using the Touch Screen. This concern
  results in the customer needing to reset their massage settings.
- (Vehicles fitted with executive seats only) A concern where the settings for the door armrest, footrest and calf rest are switched 'Off' when a seat zone such as rear right is selected. This concern results in the settings for the door armrest, footrest and calf rest needing to be reset.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the
  rear right heated seat is not selectable on the front lower Touch Screen. This concern results
  in the customer not being able to control the seat heating function for the rear right seat from
  the front lower Touch Screen.
- A concern where switching the seat heating on for the front left seat resulted in the heating being switched on for the front right seat, and vice versa. This concern results in the customer not receiving correct seat heating functionality, and confusion as the Touch Screen displays that the seat selected by the customer is heated.
- A concern where the header on the Touch Screen displays incorrect information for the current seat temperatures. This concern results in the customer being showing incorrect information.
- A concern where the massage feature for the front seats cannot be switched 'Off' or 'On', as
  the soft key is unavailable intermittently. This concern results in the customer not always
  being able to use the massage feature.

### Speech

This software update contains the following new features for the Speech area of the InControl Touch Pro System:

The introduction of the following Chinese Dialects: Guangdong Cantonese and Sichuanese.
 Customers will now be able to select these dialects to match their preferences within their vehicles.





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This software update contains the following improvements for the Speech area of the InControl Touch Pro System:

- An update to how the Speech function confirms postcodes when the customer is using the Navigation feature. This improvement will remove instances of defining the letter case (e.g. 'C' will now be confirmed as 'C' rather than 'Capital C'), and improve the feel of the function.
- An update to how the Text to Speech function is handled within the News application. This
  improvement will improve how News items that can be paused are handled when News items
  that cannot be paused are available. This will make sure that the customer receives the News
  items with the correct priority.

This software update contains the following bug fixes for the Speech area of the InControl Touch Pro System:

- A concern where the system does not play the requested audio when the previous audio had been interrupted by either Navigation guidance or reading a Short Message Service (SMS).
   This concern results in the customer receiving a poor experience.
- A concern where certain destinations are displayed as 'Address is not valid' after a voice command to navigate to a destination is completed on a vehicle where the vehicle's country has been changed. This concern results in the customer not being able to navigate to some destinations.
- A concern where an unsuccessful Speech session ends with no retry or guidance. This concern results in the customer having to manually re-initiate the Speech session.
- A concern where the Speech session ends when there is no house number available when the customer is trying to use the Navigation feature. This concern results in the customer receiving a poor experience.
- (North American Market only) A concern where the 'My Teams' Sirius XM settings screen
  does not retain information after the customer uses the 'Add teams to memory' voice
  command. This concern results in the customer seeing a blank screen when viewing the 'My
  Teams' page.
- A concern where the 'Change Country' voice command results in spelling mode when the system language is British English but the feedback language in American English. This concern results in the customer not being able to change the country, as the spelling mode does not recognise the country.
- A concern where information requested in German is presented to the customer in English. This concern results in the customer not receiving information in their required language.
- A concern where the Navigation voice guidance is lost during the journey. This concern results in the customer not hearing Navigation guidance.
- A concern where the voice command feature enters an infinite loop stating that the Point of Interest (POI) searched for 'is not available in this guidance area'. This concern results in the customer needing to manually cancel the speech session.
- A concern where Navigation voice guidance does not work as expected. This concern results in the customer receiving a poor experience.
- A concern where a blank screen is shown following when the Universal Serial Bus (USB)
  connection for a device is disconnected after a voice command to view a playlist. This
  concern results in the customer receiving a poor experience.
- A concern where the screen for Point of Interest (POI) remains at the list stage when the Speech function progresses to the confirmation stage. This concern results in some customer confusion and poor customer experience.
- A concern where the Voice Tag feature has not been available.





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- A concern where the Navigation feature defines the address to navigate to before the address confirmation command has been used. This concern results in the customer not being able to change the address.
- A concern where the Text to Speech function is no longer audible after being interrupted by the phone. This concern results in the customer not having complete Text to Speech function within their vehicle.
- A concern where the Navigation feature does not allow the customer to change the city at the address confirmation stage.
- A concern where a voice command for media search will only search the vehicle hard drive.
   This concern results in the customer not being able to use voice commands for media search with their USB device.
- A concern where the speech function for dialling phone numbers does not work as expected.
   This concern results in the customer experiencing the function returning to the top level rather than the number being entered correctly.
- (Mandarin language only) A concern where speech sessions are resetting during speech sessions. This concern results in the customer experiencing error messages on the Touch Screen that need to be left to time out.
- A concern where the 'Play Artist' speech command ends abruptly. This concern results in the customer not being able to select an artist using the speech command.
- (North American Market only) A concern where the voice command 'Sirius tune to [station name]', the Touch Screen displays a black patch that should not be displayed. This concern results in the customer being presented with poor graphics.
- A concern where the voice command for music genre searches returns lists with invalid items. This concern results in the customer being presented with invalid information.
- A concern where selecting an album using the speech function results in songs that are not on the album being included in the search. This concern results in some customer confusion and poor customer experience.
- A concern where the volume controls indicate that Text to Speech is active, but the customer cannot hear the Text to Speech audio.
- A concern where the Navigation speech session is stuck in the 'processing' stage following a
  voice command to 'set waypoint to previous destination'. This concern results in customer
  being unable to use voice commands until the vehicle ignition is switched off and on again to
  restore speech functionality.
- A concern where house numbers are not recognised when using the Speech functionality for Navigation. This concern results in the customer not being able to enter house numbers.
- (Evoque / L538 and F-TYPE / X152 only) A concern where there is no voice guidance for Navigation available.
- (Mandarin language only) A concern where the speech function for dialling phone numbers
  does not recognise digits, and instead inputs '0'. This concern results in the user being unable
  to use the voice commands to dial numbers.
- A concern where using the 'Change Country' command to change the vehicle to either North America or Canada without specifying a state or province results in step by step Navigation destination entry failing. This results in the customer being unable to use step by step destination entry.
- (Arabic, Russian and Korean languages only) A concern where the voice command for Media Search does not work as expected when the vehicle is started with the active audio being the Media Player.
- A concern where cancelling a speech session at the province entry stage results in the destination entry session to be closed. This concern results in the customer needing to either use the 'Change Province' command to reset the province value, or restart the system.





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- A concern where the speech session is still active after the customer has cancelled it. This
  concern results in the customer experiencing a delay before the audio resumes on the
  system.
- A concern where the there is no audio for approximately 10 seconds when voice commands
  are used to change the Digital Audio Broadcasting (DAB) Radio station. This concern results
  in the customer experiencing a delay in the audio.
- A concern where the Text to Speech function cannot be heard for News items following a Navigation prompt. This concern results in the customer not being able to hear the audio they had selected.
- A concern where the system fails to respond to the Touch Screen when Speech commands are active. This concern results in the customer being unable to utilise the system's multimodality.
- A concern where the Navigation prompts stop unexpectedly. This concern results in the customer being unable to hear the Navigation guidance until the vehicle ignition is switched off and on again.

#### **System**

This software update contains the following bug fixes for the System area of the InControl Touch Pro System:

- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the customer cannot access the InControl Touch Pro System.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where the settings for the upper Touch Screen does not allow the screen angle to be set. This concern results in the customer not being able to have a screen angle that is optimal for themselves.
- (Vehicles fitted with an Interactive Control Display Module (ICDM) only) A concern where
  footer icons are seen in the rotaries and on the lower screen on system start. This concern
  results in unnecessary confusion, as the icons are not required.
- A concern where the dark theme is displayed when any option other than Climate is selected as the start-up screen, even when the light theme is selected for the system.
- A concern where the system resets with no input from the customer.
- (Electric and Hybrid vehicles only) A concern where the 'My EV' screen has a delay in representing the changes in the customer's driving behaviour. This concern results in the customer being presented with poor graphics.
- A concern where the audio is not available within the system following a phone call being
  made with an iPhone. This concern results in the customer not being able to listen to audio
  until the vehicle ignition is switched off and on again to restore the audio functionality.
- A concern where the permissions for the 'My Media' folder are incorrect. This concern results
  in the customer not being able to use the Compact Disc (CD) and Digital Versatile Disc (DVD)
  ripping functionality.
- (Jaguar vehicles fitted with Rear Screen Entertainment only) A concern where the Jaguar logo is displayed on the Touch Screen for the duration of the system cycle. This concern results in the customer not being able to use the affected Touch Screen.
- A concern where the InControl Touch Pro system is slow to respond to customer input. This
  concern results in the customer experiencing a delayed response when using the system to
  complete any actions.
- A concern where the InControl Touch Pro system has a 60 second delay in the shutdown process.





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- A concern where zooming and panning on the map in Navigation mode may cause the Touch Screen to freeze or reset. This concern results in the customer not being able use the Navigation system as expecting, as their session freezes or resets.
- A concern where the InControl Touch Pro system becomes slow to respond to customer input
  when the vehicle is in motion. This concern results in the customer experiencing a delay when
  using the system to complete any actions, and in some instances, experiencing no response
  at all.
- A concern where the system does not launch media from a device connected by Universal Serial Bus (USB) after the device has been selected from the Source Selection page. This concern results in the customer not being able to use their USB device in the vehicle.
- A concern where the audio during a phone call is not as expected. This concern results in the customer hearing an echo in the phone call.
- (Vehicles fitted with an Interactive Control Display Module (ICDM), North American Market only) A concern where the customer cannot change the audio source to Sirius XM satellite radio using the source list on the front lower Touch Screen. This concern results in the customer not being able to change source using the front lower Touch Screen.
- A concern where the Touch Screen displays the camera image correctly before the Touch Screen goes blank with the backlight still on. This concern results in the customer noticing the blank screen for approximately 5 minutes, then not being able to use the Touch Screen until the system has reset itself.
- A concern where the customer experiences slow touch response, and is unable to use any InControl Touch Pro features within the first minute of system start-up.
- A concern where the customer will see a blank upper Touch Screen and a blue lower Touch Screen on system start-up.
- A concern where audio streaming over Bluetooth is affected by a 'buzzing' sound. This concern results in the customer not receiving the best quality audio possible.

#### **Telephone**

This software update contains the following bug fixes for the Telephone area of the InControl Touch Pro System:

- A concern where the information for Recent Calls and Contacts are not being downloaded to the vehicle. This concern results in the customer not having their Recent Calls and Contact information available for use within the vehicle system.
- A concern where the 'Browse' function is not available when audio is being streamed over Bluetooth from a phone. This concern results in the customer not being able to browse through their audio content on the Touch Screen.
- A concern where the audio has echo during a phone call. This concern results in the customer experiencing no audio, and having to end the call to restore the audio.
- A concern where the customer cannot launch the phone call function after ending a call. This concern results in the customer not being able to make a phone call.
- A concern where the Recent Calls and Contacts are not being downloaded to the vehicle when an iPhone with iOS 11.2 installed is paired for the first time. This concern results in the customer needing to select 'Sync Contacts' on the device then reconnect the device.
- A concern where the call soft key disappearing from the Touch Screen when '121' is dialled, and the Touch Screen remains in the keypad view. This concern results in the customer not being able to make a phone call.





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- A concern where the audio has echo for the recipient of a phone call from the vehicle. This
  concern results in the customer making calls that cannot be heard without an echo for the
  recipient of the customer's phone call.
- A concern where no Recent Calls and Contacts are available on the InControl Touch Pro system for a freshly paired device after the system has been restarted. This concern results in the customer not having this information available for use within the vehicle system.